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Unaccompanied Children Policy

Thank you for choosing to book your upcoming appointments for psychological services with Feel to Heal Psychology!

We understand that from time-to-time parents / carers (guardian) may be required to leave the premises while their child is in their therapy, assessment or group therapy session/s. By leaving Feel to Heal Psychology, the guardian is consenting to this policy where the child will be under the supervision and care of the treating Psychologist. Guardians are held responsible for the timely collection of the child at the agreed upon time for the child's session conclusion.

- On each occasion, the guardian must seek our consent prior to leaving the child in the treating Psychologist's care.
- There must be an alternate emergency contact recorded (someone other than the guardian who attended with the child).
- We reserve the right to request that the guardian declare their location and the time frame that they will be absent.
- We understand that each child has differing levels of independence and autonomy as they grow and develop. However, if your child is unable to toilet independently, guardian will be required to remain on the premises for the duration of the child's appointment/s

Once the child's session has concluded;

1. If the attending guardian has not returned by this agreed upon time, we will immediately; make 2 call attempts to contact the guardian who attended with the child / is responsible for the child's timely collection.
2. If the attending guardian cannot be contacted, we will; make 2 call attempts to contact the child's Emergency Contact/s, to request collection of the child immediately.
3. If the attending guardian and the child's emergency contact/s are unable to be contacted or unable to collect the child immediately, we reserve the



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right to contact the police and / or other relevant authorities, and furthermore, for the authorities to come and collect the child from Feel to Heal Psychology.

Late collection of your child will incur additional fees for the child to remain under the supervision and care of the treating Psychologist at Feel to Heal Psychology. These fees will continually accrue for every 15-minute increment that the child remains under the supervision and care of the treating Psychologist at Feel to Heal Psychology until an appropriate parent, carer, guardian, emergency contact, or alternatively police authorities attend to collect the child from Feel to Heal Psychology. Each 15-minute increment will be charged at the treating Psychologist's regular hourly rates.